

221089

Because Business is on the Line.



Two North Main Street
Greenville, SC 29601

98-129-C

January 6, 2010

VIA USPS

Public Service Commission of SC
Docketing Department
P. O. Drawer 11649
Columbia, SC 29211

RECEIVED

JAN 14 2010

PSC SC
DOCKETING DEPT.

Re: South Carolina Public Service Commission Authorized Utility Representative
Information Report for NuVox Communications, Inc.

Dear Commission Staff:

Enclosed please find the above-referenced report for NuVox Communications, Inc.

Should you have any questions, please do not hesitate to contact the undersigned at 864-672-5435 or jplante@nuvox.com.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Plante", with a horizontal line extending to the right.

Jennifer Plante
Manager, Legal Affairs

Enclosure

AUTHORIZED TELECOMMUNICATIONS UTILITY REPRESENTATIVE

Provide the **name, title, address and telephone number of the designated regulatory affairs staff who should be contacted in connection with general management duties and customer complaints received via the South Carolina Office of Regulatory Staff.**

NuVox Communications, Inc.

COMPANY NAME (Including dba Name(s) or Acronyms used or to be used in SC)

Federal ID#

a. Jim Akerhielm, President and CEO

General Manager (Print)

Two N. Main Street

Address

Greenville, SC 29601

City, State, Zip Code

864-672-5000

864-672-5313

Telephone Number / Facsimile Number / E-mail Address

b. Jennifer Plante

Customer Relations/Complaints Representative for **Written Complaints** (Print)

Two N. Main Street

Address

Greenville, SC 29601

City, State, Zip Code

864-672-5435

864-672-5313

jplante@nuvox.com

Telephone Number / Facsimile Number / E-mail Address

c. Jennifer Plante

Customer Relations/Complaints Representative for **Verbal Complaints** (Print)

Two N. Main Street

Address

Greenville, SC 29601

City, State, Zip Code

864-672-5435

864-672-5313

jplante@nuvox.com

Telephone Number / Facsimile Number / E-mail Address

d. Jennifer Plante

Customer Relations/Complaints Representative for **Escalated Complaints** (Print)

Two N. Main Street

Address

Greenville, SC 29601

City, State, Zip Code

864-672-5435

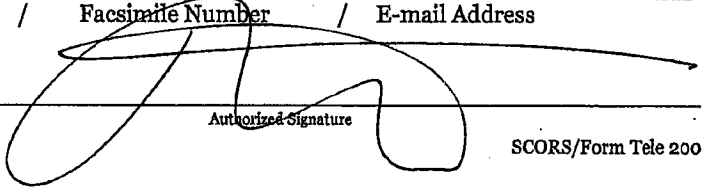
864-672-+5313

jplante@nuvox.com

Telephone Number / Facsimile Number / E-mail Address

Jennifer Plante

Printed Name


Authorized Signature

SCORS/Form Tele 2005